

Event Refund Policy

Effective Date: June 1, 2026

Thank you for your reservation sale to participate at the RnB Fest Empowerment Conference. We value your support and want to ensure you understand our refund and cancellation policy. Please read the following terms carefully before making your purchase.

1. All Sales Are Final

All reservation sales for the RnB Fest Empowerment Conference are **final**. Once a reservation package has been purchased, **no refunds** will be issued. **Any name or room change requests submitted up to two (2) months prior to the scheduled event date will be subject to a \$25.00 administrative fee per reservation. No name or room changes can be made 60 days before the event.**

2. Event Cancellation or Postponement

- **If the event is canceled:** A full refund (excluding processing fees) will be automatically issued to the original form of payment within 30 business days.
- **If the event is postponed or rescheduled:** reservation sales will automatically be valid for the new date. If you are unable to attend the rescheduled event, you may request a refund within 45 days of the announcement.

3. No-Show or Late Arrival

Refunds will **not** be issued for no-shows, late arrivals, or missed portions of the event. It is the attendee's responsibility to arrive on time and confirm all event details.

4. Force Majeure

In the event that RnB Fest Empowerment Conference is canceled, rescheduled, or otherwise affected due to circumstances beyond the organizer's control (such as natural disasters, public health emergencies, or government restrictions), the organizer reserves the right to:

- Reschedule the event, or
- Issue refunds or credits at their discretion.

5. Contact Information

For questions regarding this Refund Policy or to request a refund (when eligible), please contact:

Email: info@crnbfest.com

Phone: 855-222- FEST (3278)

6. Agreement

By making a reservation/purchasing a package you acknowledge that you have read and agree to the terms of this Refund Policy.